

Pioneer Cabinetry, Inc. warrants its cabinetry to be free from defects in materials or workmanship for up to five years, to the original purchaser.

A lifetime warranty is given on all drawer boxes, drawer glides and hinges.

This warranty does not apply to ordinary wear and tear to Pioneer products which have been altered, misused, abused, improperly stored or installed.

Wood Properties:

As the seasons change the humidity level in your home will rise and fall depending on the severity of the climate changes and the humidity level maintained in your home. Therefore, you should expect minor shrinking or swelling of the center panels as well as movement at the joints in all doors, drawer heads and face frame joints. With solid wood slab doors this would cause the overall door width to swell or shrink. This is an inherent property of wood and therefore any issues related to this will not cause items to be replaced under warranty. This condition is not in any way considered defective workmanship or defective material. It will not affect the stability of the cabinetry, doors or finish in general.

Painted/Tinted Varnish:

The changing temperature and moisture level in your home will affect wood cabinets. You should anticipate shrinkage or expansion of the joints in all doors, drawer heads and face frames. Therefore, you should expect minor cracking of the painted finish in all doors, drawer heads and face frame joints. Minor cracks of this nature add to the character of an all wood painted cabinet, and therefore will not be replaced under warranty. This condition is not in any way considered defective workmanship or defective material. It will not affect the cabinetry, doors or finish in general.

Glaze:

The process of glazing begins with the hand-application of stain/paint on all finished cabinet components. After curing, a glaze compound is applied. Because of the technique used in achieving this special finish, glaze build-up will occur around the door and drawer front edges, door panels and flat surfaces such as drawer heads and cabinet end panels. The build up of the glazing compound will vary from one piece to another and the variations may be dramatic. The broad variations inherent to glaze finishes are considered to be the beauty of this finish.

We call your attention to the characteristics of glazed finishes because the effect of the variation in an entire kitchen may be different from what you witness in viewing displays or a finish sample. These variations are common in glazed finishes and will not be reason for replacement.

To make a claim under this warranty, contact the authorized Pioneer dealer where you purchased the product.